



Veterans Memorial Reef Policy Statement

Because the deployment of a 2000 lb. Memorial Marker at sea is influenced by many factors, including wind, weather, sea state and mechanical stresses on equipment and markers. Veterans Memorial Reef has developed this policy statement to inform loved ones of the numerous factors that may influence the deployment of your Memorial Marker.

Placement

If for any reason, such as inclement weather or mechanical malfunctions of the vessels, and Veterans Memorial Reef is unable to place a Memorial Marker on the selected date, Veterans Memorial Reef will coordinate for an alternative day of placement.

After Placement

Memorial Markers have a long and tested history of stability during storms. Veterans Memorial Reef will make every reasonable effort to place the Memorial Markers so that they will not be affected by storms or the impacts of boating activities or any other maritime activity, accident, or circumstance. Under no circumstance will Veterans Memorial Reef be held responsible for any damage or relocation of Memorial Markers after placement.

Multiple Sets of Remains

Veterans Memorial Reef will accept up to two sets of remains for casting into a single Memorial Marker under the following conditions:

1. An additional fee for handling of multiple sets of remains may be charged.
2. Pets may be included in individual units and will be considered an additional set of remains.
3. There may be limitations as to the names and text included on the Memorial Marker plaque.

Timeframes

Veterans Memorial Reef will make every effort to assure timely casting and deployment of all Memorial Markers. Permitting and tentative timeframes for casting and deployment will be discussed with the family with the understanding that these are construction projects that can be delayed by weather or other factors beyond our control.



Broken Units

Memorial Markers may break as they are removed from the mold or during transportation. In the unlikely event this should happen, Veterans Memorial Reef will at its expense recast the Memorial Marker from pieces of the original Memorial Reef. Veterans Memorial Reef will only be responsible for costs associated with the shipping and deployment of the recast Memorial Marker.

All policies are subject to amendment or change without notice.

Name: _____

Date: _____

Signature: _____

(Authorized Family Representative)